

SW GL: Excel Active X Control Fix

Excel Active X Control Fix Overview

This fix will correct the issue with disappearing Active X controls which appeared in Excel when a security upgrade was recently installed.

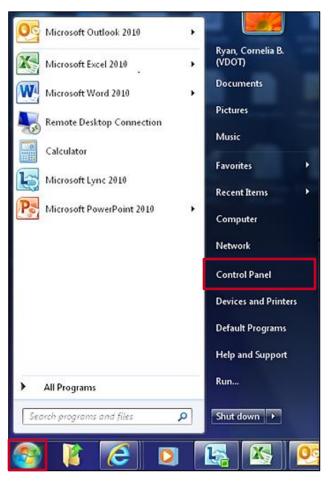
Save and close ALL files before you begin this process.

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View Hidden Folders on Your Machine

(This is being done as a check to make sure that you are able to view and delete the temporary files.)

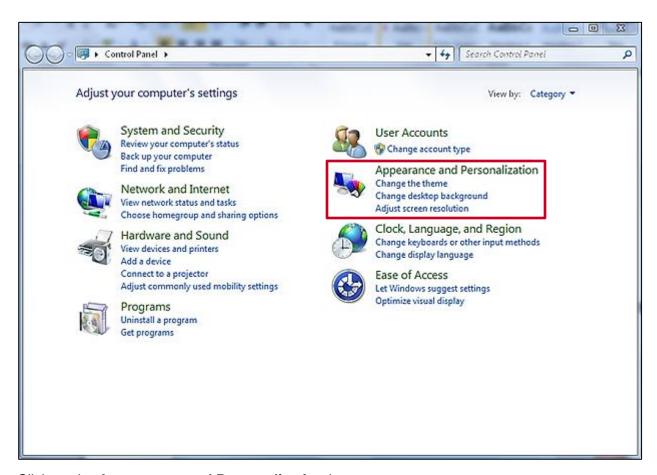


1. Click the Windows **Start** button and select **Control Panel**.

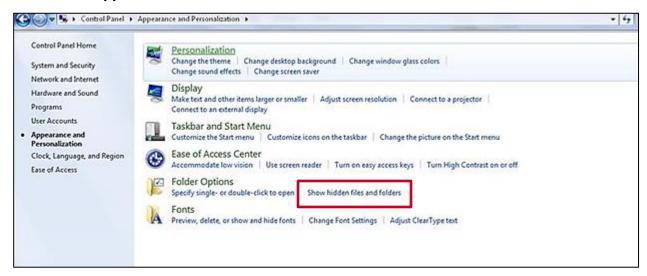
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2. Click on the Appearance and Personalization icon.



3. Select Show hidden files and folders under the Folder Options icon.

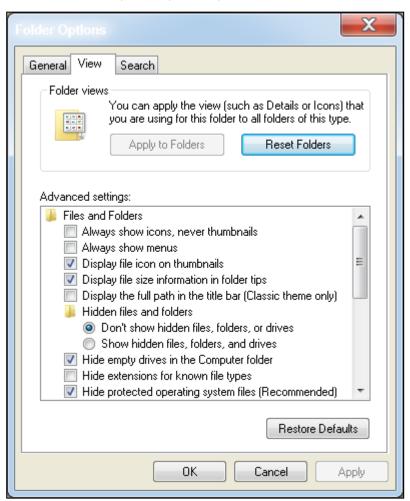
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4. Folder Options will appear.

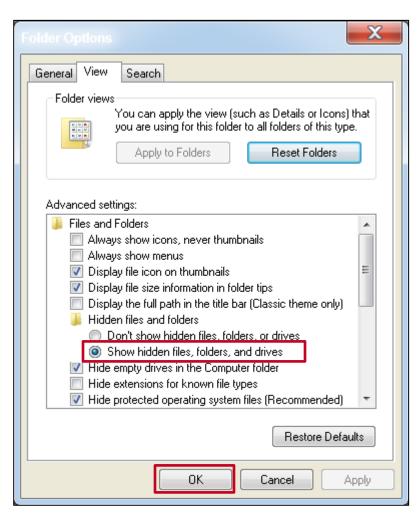
(Please note that you may or may not have the exact same settings that are listed below.)



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5. Under Advanced settings – Hidden files and folders, ensure that Show hidden files, folders and drives is selected.

6. Click the OK button.

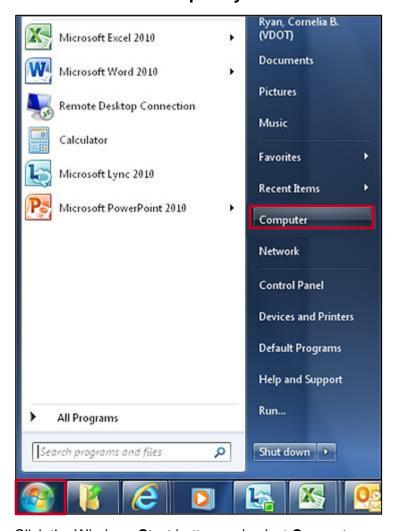
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Delete MSForms.exd Temporary Files

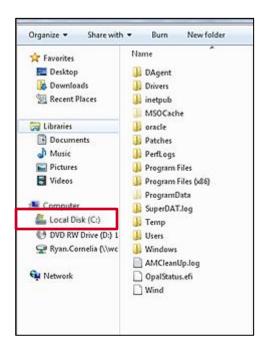


1. Click the Windows **Start** button and select **Computer**.

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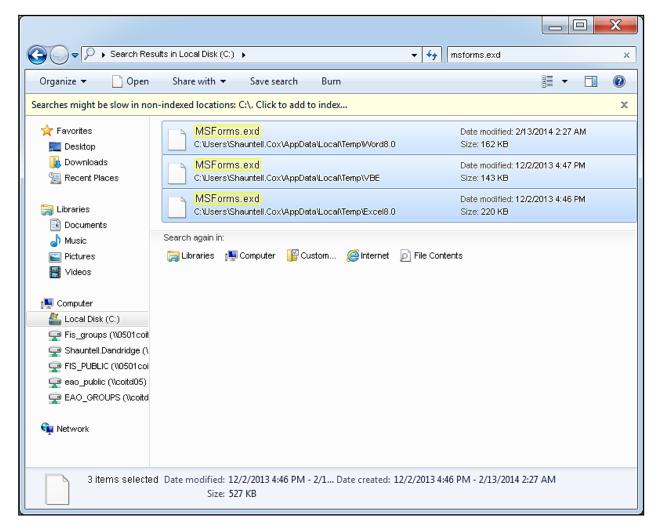


2. Select your Local Disk C drive from the menu on the left-hand side.

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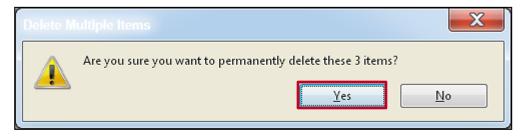


- 3. In the Search field, type **msforms.exd** and hit the **Enter** key. The search may take a minute or two and you may retrieve multiple files.
- 4. Select all files
 - One way to select all files is to select the first file with your mouse and then hold the SHIFT key on your keyboard while selecting the last file (again with your mouse).
- **5.** Press **SHIFT** and **DELETE** on your keyboard to permanently delete the files.

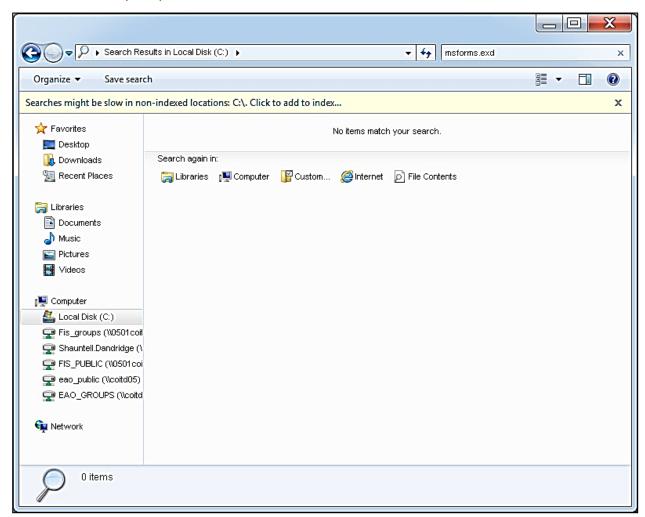
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6. Select **Yes** when prompted.



7. Note that all files have been deleted.

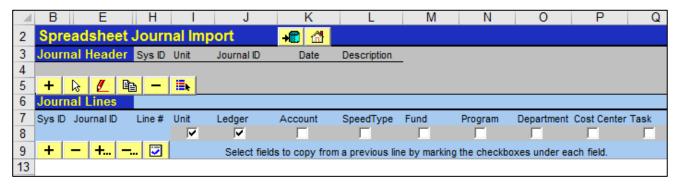
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8. Immediately, shut down your computer and restart.



9. When you log back on, the Spreadsheet Journal Import spreadsheet will be restored.

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